Terms and Conditions (cont'd)

plan when failure or delay results from strike or other labor disturbance; fire, flood, lightning or other acts of God; supply shortage of electricity; freezing or breaking of pipes; government regulations; extreme weather conditions; unavailability of parts; or improper operation, negligence or misuse of covered equipment. If such service is requested, it will be billed at prevailing rates.

11. CASEY ENERGY reserves the right to cancel any plan without notice and refund the unused portion of the plan.
12. CASEY ENERGY will endeavor to render prompt and efficient service, but it is expressly agreed that CASEY ENERGY shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this plan.
13. The obligation to furnish replacement parts is subject to availability through normal supply sources.
14. Annual tune-ups may be scheduled from April 15 through September 15. Through a regular program of postcard reminders and follow-up phone calls, CASEY ENERGY will make every attempt to schedule the tune-up; however, this responsibility is shared with the customer. Customer must also make the unit accessible to be worked on during normal working hours.

CASEY ENERGY

ALL SEASON COMFORT

203-438-6500

casey-energy.com

7953-13456

Air Conditioning
Service Agreement

- **Annual Spring Tune-up**
- **20% off repairs**

CASEY ENERGY

ALL SEASON COMFORT

Air Conditioning
Service Agreement

Our cooling coverage includes a 20% repair discount and one annual tune-up.

PRECISION COOLING TUNE-UP

- Lubricate all moving parts.
- Use gauges to record operating pressures and temperatures.
- Evaluate condition of air filters; clean or replace.
- Measure refrigerant; superheat to fine-tune its charge.
- Flush condensate drain to protect against overflow.
- Clean outdoor condenser coil.
- Check blower motor (and belt if applicable).
- Test "temperature drop" at return and supply air; adjust blower speed.
- Safety-test all controls for proper operation.
- Meter voltage and amperage in all motors; test for worn bearings.
- Test condition of compressor contacts.
- Inspect start and run capacitors and relays for bulges, rust and leaks.
- Tighten, safety-test all wires, connections.
- Clean thermostat.
- Inform customer of equipment condition.

Terms and Conditions

1. AIR CONDITIONING SERVICE AGREEMENT covers scheduled routine maintenance and provides a 20% discount on diagnostic and repair charges.
2. Service plan becomes effective only after inspection of equipment and systems by CASEY ENERGY. All equipment must be brought up to standard before it is accepted for a service plan. Advance payment does not make a plan become effective.
3. Service plans are in effect for 12 months and are self-renewing each year thereafter at prevailing rates. CASEY ENERGY will indicate its acceptance of a service plan by issuance of an invoice.
4. A service plan is transferable to a new owner at the option of property seller, or the plan may be voided at seller's request, but there will be no refund of unused portion of the plan.
5. CASEY ENERGY'S responsibility under a service plan will automatically cease if service or any parts or equipment covered by the plan are procured from another source or if customer's account is past due.
6. Service plan customers receive priority scheduling, ahead of non-plan customers.
7. To help hold down the price of service plans by eliminating unnecessary service calls, plan customers are expected to make sure thermostat or humidistat is properly set and to check all switches and circuit breakers or fuses. Customers are also expected to monitor condition of all filters. Filters will be cleaned/replaced, as needed, during scheduled routine maintenance.
8. Replacement of entire unit or the following systems and devices are not covered under this plan: condensing coils, compressor, duct systems, evaporator coils, registers and grills. The following services are not covered: electrical service from circuit breaker to unit, water leak repairs, refrigerant leak tests and repairs.
9. Parts and labor not covered under a service plan will be billed at prevailing rates.
10. Coverage includes only repair and replacement of parts that are specifically listed in the plan and that are defective due to ordinary use or wear and tear, based on the judgment of CASEY ENERGY. CASEY ENERGY shall be released from liability for failure or delay to provide, within a reasonable period, service called for under the

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